
Associate Job Description

Title: MASSAGE THERAPIST
Department: Spa and Salon
Reports to: On-site Spa Manager
Location: Spa and Salon located in well-established casino in Manistee, Michigan
Start Date: Immediate
Rate: Based on experience - Combination of Hourly Rate, Tips and Commission of services and retail sales

QUALIFICATIONS:

- Must hold and maintain a current state license.
 - Must have enthusiasm and possess excellent customer service skills.
 - Excellent communication and listening skills, as well as basic computer knowledge.
 - Must be a team player.
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PRIMARY DUTIES AND RESPONSIBILITIES

- Provide consistent professional massage and body treatments in accordance with spa protocols and accepted certification practices.
- Capable of performing all menu items in your service area of expertise accurately and timely to meet the guests' expectations.
- Responsible for greeting guests visiting the facility and providing them with appropriate information.
- Should be knowledgeable of all services the Spa provides, along with treatments and products that are offered.
- Utilize every opportunity to enhance the public image of the spa
- Guard the guests' privacy and modesty.
- Preserve the spa atmosphere at all times.
- Attend periodic meetings to inform you of new information; attend any product training seminars as requested.
- Keep your work area clean; there should never be any visible dirt, dust or clutter.
- Communicate facility concerns to Corporate office via phone or e-mail; communicate spa staff concerns to Corporate office.
- Retail – all service personnel will be required to sell products to further our guests' experience at home.
- Checking in and out inventory of your service bin with management for your shift.
- Preparing customer base reports for management.
- Must be able to move all proper equipment for all menu services.
- Mobility to move about the spa easily.
- Visual and auditory range must include immediate environment.
- Be flexible with your schedule, supporting the needs of the spa.
- Uphold standards of sanitation and sterilization as directed by law and the spa's policies and procedures.
- Perform prep work, properly clean and restock room as required.
- Communicate to management any and all occurrences involving staff or guests in the spa that require attention.
- Possess the ability to work without direct supervision.

All duties and requirements are essential job functions. This job description in no way states or implies that these are the only duties to be performed by the staff occupying this position. Staff members may be required to perform other job-related duties by their supervisor.

Please apply by sending updated resume to peaches@mccahillgroup.com